

HIPAA and Protected Health Information (PHI) Information

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

Uses and Disclosures: We will use and disclose elements of your protected health information (PHI) in the following ways without your signed authorization:

- Treatment: including, but not limited to, inpatient, outpatient or psychiatric care.
- To your treating physician(s).
- Payment: including, but not limited to, asking you about your health care plan(s), or other sources of payment: preparing and sending bills or claims, and collecting unpaid amounts, either ourselves or through a collections agency or attorney.
- Health care operations: including, but not limited to, financial or billing audits; internal quality assurance; personnel decisions, participation in managed care plans; defense of legal matters; business planning; and outside storage of our records.
- Disclosures when release is authorized by law; including, but not limited to, judicial settings and to health oversight regulatory agencies, law enforcement and correctional institutions.
- Uses or disclosures for specialized government functions; including, but not limited to, the protection of the President or high-ranking government officials; for lawful national intelligence activities; for military purposes; or for the evaluation and health of members of the foreign services.
- In emergency situations or to avert serious health / safety situations.
- If you are a member of the armed forces, we may release medical information about you and your dependents as requested by military command authorities.
- Disclosures of de-identified information.
- Disclosures relating to worker's compensation claims.
- To medical examiners, coroners or funeral directors to aid in identifying you or to help them in performing their duties.
- To organizations that handle organ and tissue donations.
- To public health organizations or federal organizations in the event of a communicable disease or to report a defective device or untoward event to a biological product (food or medication).
- Disclosures to 'business associates' who perform health care operations for us and who commit to respect the privacy of your health information.

Personal Privacy Protection Directive:

In accordance with JVA Mobility's Notice of Privacy Practices and to protect the confidentiality of my protected health information, I hereby direct that disclosure of my protected health information be restricted. Specifically, no documentation of any information related to my stay or treatment, including but not limited to, any documents or other materials prepared for peer review, risk management, or quality assurance purposes, is to be disclosed under any circumstances, related or otherwise, to anyone not affiliated with JVA Mobility's, for any purpose other than payment or legitimate health care operations, without my express written consent or the express written consent of my authorized representative.

Other Uses and Disclosures:

Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written authorization. If you provide us authorization to use or disclose medical information about you, you may revoke that authorization, in writing, at any time. If you revoke your authorization, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosure we have already made with your authorization, and that we are required to retain our records of the care that we provided to you.

Your Rights:

You have the following rights concerning your protected health information (PHI).

- Restriction: to request restricted access to all or part of your protected health information (PHI). To do this, contact the HIPAA Privacy & Security Officer. We are not required to grant your request and you do not have the right to restrict disclosures required by law. If we do agree, we must honor the restrictions you request.
- Confidential communications: to receive correspondence of confidential information by alternate means or location such as phoning you at work rather than at home or mailing your health information to a different address. To do this, contact the HIPAA Privacy & Security Office. We will take reasonable actions to accommodate your request.
- Access: to inspect or receive copies of your protected health information (PHI). To do this, contact the HIPAA Privacy & Security Officer. In certain circumstances you may not have the right to access your records if JVA Mobility reasonable believes (or has reason to believe) that such access would cause harm. Examples include, but are not limited to, certain psychotherapy notes, information compiled in reasonable anticipation of or for use in civil, criminal

or administrative actions or proceedings, or information obtained from someone other than a healthcare provider under a promise of confidentiality and the access requested would be reasonably likely to reveal the source of the information.

- Amendments/Corrections: to request changes be made to your protected health information (PHI). To do this, contact the HIPAA Privacy & Security Officer. We are not requested to grant your request if we did not create the record or the record is accurate and complete. If we deny your request for amendment/correction, we will notify you why, how you can attach a statement of disagreement to your records (which we may rebut), and how you can complain. If we agree to the request, we will make the correction within 60 days and will send the corrected information to persons we know who got the wrong information, and others you specify.
- Accounting: to receive an accounting of the disclosures by us of your protected health information (PHI) in the six years (or shorter time) prior to your request. To do this, contact the HIPAA Privacy & Security Officer. By law, the list will not include disclosures for purposes of treatment, payment or health care operations; disclosures with your authorization; disclosures required by law; and some other limited disclosures. You are entitled to one such list per year without charge. If you want more frequent lists, you will have to pay for them in advance. We will usually respond to your request within 60 days of receiving it, but by law, we can have one 30-day extension of time if we notify you of the extension in writing. We are not required to give you a list of disclosures that occurred before April 14, 2003.
- This notice: to get updates or reissue of this notice, at your request.
- Complaints: to complain to us or the U.S. Department of Health & Human services if you feel your privacy rights have been violated. To register a complaint with us, contact Vince Wolrab, Jr. The law forbids us from taking retaliatory action against you if you complain.
- Our Duties: we are required by law to maintain the privacy of your protected health information (PHI). We must abide by the terms of this notice or any update of this notice.
- Privacy Contact: for more information about our privacy practices, please contact:
Vince Wolrab, Jr
Privacy & Security Officer
JVA Mobility, Inc
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Waterloo, IA 50701
319-226-3363